WE ARE HERE TO HELP

Healthy Way LA and your clinic are here to help you through the change and answer any questions you may have.

FEEL FREE TO CONTACT
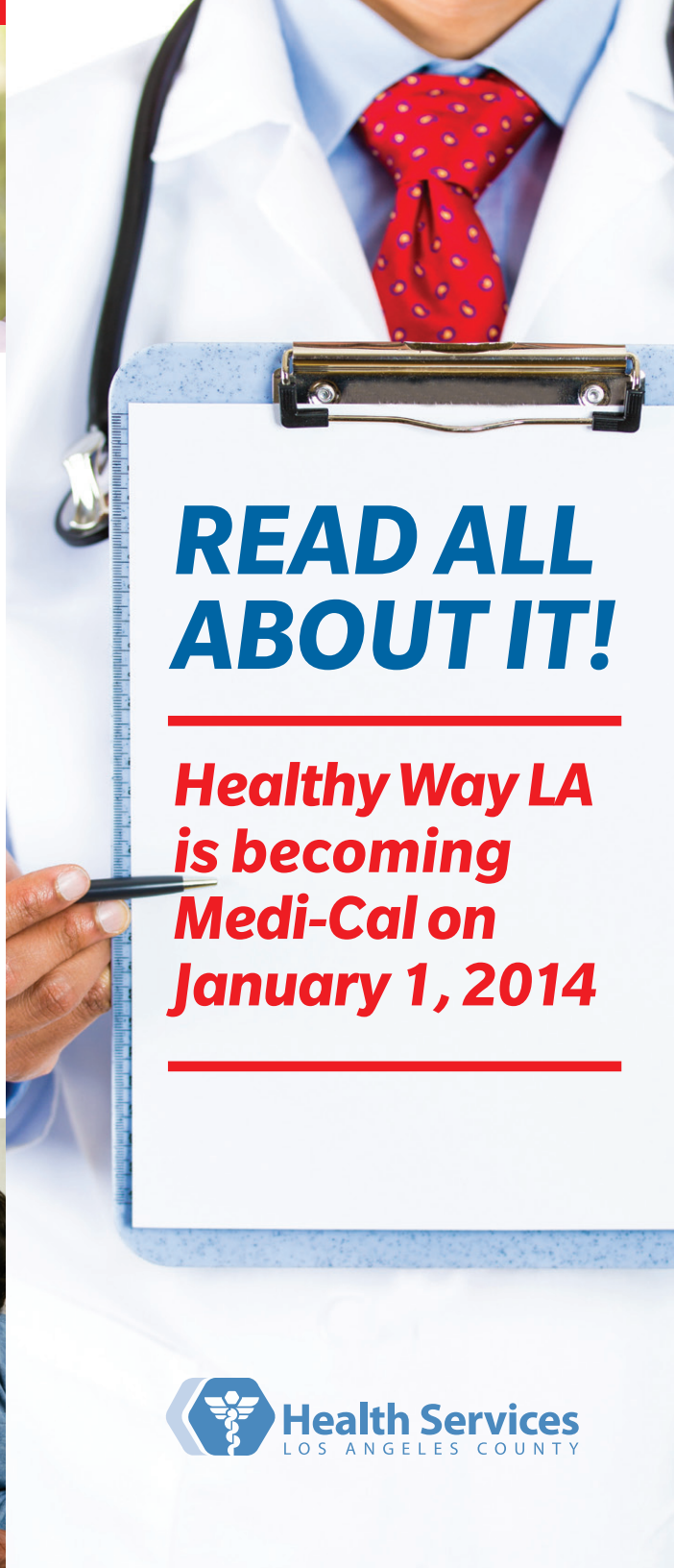
Healthy Way LA Member Services

1-877-333-4952

dhs.lacounty.gov/hwla

Health Services
LOS ANGELES COUNTY

COUNTY OF LOS ANGELES · CALIFORNIA

READ ALL ABOUT IT!

Healthy Way LA is becoming Medi-Cal on January 1, 2014

Health Services
LOS ANGELES COUNTY

HEALTHY WAY LA IS BECOMING MEDI-CAL ON JANUARY 1, 2014.

The Patient Protection and Affordable Care Act – also known as Health Reform and Obamacare – is expanding your access to health coverage and services.

THIS MEANS

YOU WILL AUTOMATICALLY BECOME A MEDI-CAL PATIENT ON JANUARY 1, 2014

— You can keep your current clinic.

— Medi-Cal will cover the health care services you get now. You may be able to get more services such as help for substance abuse and some dental care.

WHAT YOU NEED TO DO

— You will get several pieces of mail about this change beginning in October. The most important thing to do is ***make sure your clinic name is listed correctly on the forms.***

  • *If your clinic name is listed correctly, do nothing.*

  • *If your clinic name is not listed or if you would like to make a change, follow the directions that you will get in the mail in November.*

WHAT HEALTHY WAY LA MEMBERS SHOULD EXPECT

EARLY OCTOBER

You will get a letter about the change from Healthy Way LA and the State of California.

  • *If you would like to change your clinic, or the clinic name is not listed correctly, you will need to fill out and return the form that you will receive in the mail in November.*

NOVEMBER

You will get a Medi-Cal Managed Care Plan Choice Packet from the State of California.

  • *If you do not get this packet, call 1-800-430-4263.*

  • *If you would like to change your clinic or the clinic name is not listed correctly, you will need to fill out and return this form or call 1-800-430-4263.*

DECEMBER

You will get a Medi-Cal Welcome Packet, your Benefits Identification Card and the Plan Choice Reminder.

  • *If you do not get this packet, contact your clinic or call 1-888-452-8609.*

JANUARY

You will get a Welcome Packet from either L.A. Care or Health Net – these are Los Angeles County's Medi-Cal health plans.

  • *If you do not get this packet, contact your clinic or call L.A. Care at 1-888-452-2273 or Health Net at 1-800-675-6110.*

On January 1, 2014 you will automatically become a Medi-Cal patient.